



Resilient & Re-Energized Healthcare Nevada MGMA 2021 Annual Conference

Wednesday, August 25, 2021

12:00pm-5:00pm

Exhibitor Set-Up

12:00pm-7:00pm

Registration Open

12:00pm-4:00pm

Pre-Conference – Improv Leadership

Jessica Ellis-Wilson, CMPE – Practical Management

5:00pm-7:00pm

Welcome Reception/Dinner

Thursday, August 26, 2021

7:00am-5:00pm

Attendee Registration/Exhibit Hall Open

7:00am-8:00am

Breakfast

7:00am-8:00am

New Member/First Time Attendee Breakfast with the Board

8:00am-8:15am

Opening Remarks

8:15am-10:15am

Opening Keynote

Excellence in the Patient Experience

Joseph Quitoni - The Ritz-Carlton Leadership Center

10:15am-10:35am

Break in Exhibit Hall

10:35am-11:35am

Workshop 101

Healing Healthcare

Jessica Ellis-Wilson, CMPE – Practical Management



10:35am-11:35am

Workshop 102

What You Need to Know, In COVID Times, For HIPAA and OSHA

Mitch Brie – Healthcare Compliance Network, LLC

10:35am-11:35am

Workshop 103

Case Study of a Successful Physician Led ACO

Rhonda Hamilton – Silver State ACO

Lawrence Preston – Silver State ACO

11:35am-12:45pm

Lunch

11:35am-12:45pm

Lunch

Leveraging Technology to Improve Patient Engagement, Workflows and Practice Efficiency

Ron Anderson, CPEHR, CPHIT – Allscripts

Alicia Snipes-Taylor – Nevada Orthopedic & Spine Center

12:45pm-1:45pm

Workshop 201

Identifying Payment Review & Recovery Strategies for Payer Contracts

Kevin Mulcahy, FACMPE – Massachusetts General Physicians Organization

12:45pm-1:45pm

Workshop 202

GEMBA Walk: Starting Your LEAN Journey

Brian Ramos, MBA, CMPE – Capital Anesthesia Partners

12:45pm-1:45pm

Workshop 203

TBD

TBD

1:50pm-2:50pm

Workshop 301

Evaluation & Management Coding Changes 2021

Mike Enos, CPC, CPMA, CPC-I, CEMC – Enos Medical Coding

1:50pm-2:50pm

Workshop 302

How to Hire Excellent Medical Office Staff in 2021

Debra Phairas, MBA – Practice & Liability Consultants



1:50pm-2:50pm

Workshop 303

TBD

TBD

2:50pm-3:10pm

Break

3:10pm-4:40pm

Keynote Session

If Not You, Who? How to Crack the Code of Employee Disengagement in Healthcare

Jill Christensen - Jill Christensen International LLC

5:30pm-8:30pm

Evening Networking Event

Friday, August 27, 2021

7:00am-1:00pm

Attendee Registration/Exhibit Hall Open

7:00am-8:00am

Breakfast

8:00am-9:00am

Workshop 401

TBD

TBD

8:00am-9:00am

Workshop 402

Physician Burnout and Its Effect on Physicians & Medical Practices

Colleen Camenisch, MBA – Nevada Physician Wellness Coalition

Neil Gokal, MD, MBA – Southwest Medical Associates

Quinn Pauly, MD FAAFP – Switch, Inc.

8:00am-9:00am

Workshop 403

Legislative Update

Karen Massey – NVMGMA

9:05am-10:05am

Workshop 501

Employment Law Updates for the Medical Practice

Ayesha Mehdi, JD, MHSA - Spencer Fane



9:00am-10:00am

Workshop 502

Cultural Competency: Guard Against Implicit Bias in Healthcare

Jeannette Domask – NORCAL Insurance Company

Kathy Salois – NORCAL Insurance Company

10:05am-10:30am

Break in Exhibit Hall

10:30am-12:30pm

Closing Keynote

Memorable Customer Service

Joseph Quitoni - The Ritz-Carlton Leadership Center

12:30pm-12:45pm

Closing Comments, Raffles and Giveaway Prizes

**Program subject to change.*